



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 4, 2014

Roger Lackore
Pierce Manufacturing
2307 Oregon St.
Oshkosh, WI 54903-2566

NVS-215MR
14V-660

Subject: Lower Control Arm may Fracture

Dear Roger Lackore:

This letter serves to acknowledge Pierce Manufacturing's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

PIERCE/ARROW XT/2009-2013
PIERCE/ENFORCER/2009-2013
PIERCE/IMPEL/2009-2013
PIERCE/QUANTUM/2009-2013
PIERCE/VELOCITY/2009-2013

Mfr's Report Date: October 21, 2014

NHTSA Campaign Number: 14V-660

Components:

SUSPENSION:FRONT:CONTROL ARM:LOWER ARM

Potential Number of Units Affected: 135

Problem Description:

Pierce Manufacturing (Pierce) is recalling certain model year 2009-2013 Pierce Enforcer, Impel, Quantum, Velocity, and Arrow XT emergency vehicles manufactured November 11, 2009, to April 23, 2013, and equipped with TAK-4 front independent suspensions. The affected vehicles have front lower control arms that may crack and fracture.

Consequence:

If one of the lower control arm fractures, the attached wheel may separate, increasing the risk of a crash.

Remedy:

Pierce will notify owners, and dealers will inspect and replace the lower control arms, as necessary, free of charge. The recall is expected to begin in November 2014. Owners may contact Pierce customer service at 1-888-974-3723. Pierce's number for this recall is 74B257.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



This recall was the subject of a investigation, PE14-009, conducted by the Office of Defects Investigation.

We have received Pierce's proposed owner notification letter and have provided you with our edits.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Timian", with a stylized flourish at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement